



General Information and Policies

Thank you for choosing Doggies Den Daycare – The Happy Hounds’ Hangout. The purpose of Doggies Den is to provide a safe, fun, and stimulating environment for dogs during weekday business hours. To ensure the safety and health of your pet and our other guests, we require all of our guests to comply with the following regulations.

AGE: All dogs must be at least 3 months of age or older.

VACCINATIONS: All dogs must be current on their vaccinations. Owners must submit written proof of DHLPP, Rabies and Bordetella (Kennel Cough) vaccinations. The Bordetella vaccine must be boosted every year. Dogs must also be on flea preventative such as Frontline, Top Spot, Advantage, etc.

HEALTH: All dogs must be in good health. On admission all dogs must be free from any condition which could potentially jeopardize other guests. Dogs that have been ill with a communicable condition in the last 30 days will require veterinarian certification of health to be admitted or readmitted. Doggies Den reserves the right to refuse a visit if your dog arrives sick or flea-infested

BEHAVIOR: All dogs must be non-aggressive and not food or toy protective. Owners will certify that their dog(s) have not harmed or shown aggression or threatening behavior towards any person or any other dog(s). A dog that shows any signs of aggression will be not be allowed to visit the den. Please remember: your dog will be spending time with other dogs and the safety and health of all animals is our main concern.

APPLICATION: All dogs must have a complete, up-to-date and approved application on file.

FOOD & MEDICATION: Food and Medications will be given as directed or prescribed. Please alert the Den leader of either or any changes when you drop your dog off in the morning. Unless the item needs refrigeration, place the food or medication in your dog’s mailbox.

FEES: Fees are based on a daily rate, package plans or a monthly rate and due in advance. Package plans are good for two months from purchase. For rates see the current Den Pricing List.

DAYS AND HOURS: Monday through Friday from 7 am to 7 pm. The Den is NOT an overnight facility. Counselors go off duty at 7 pm and there will be a **\$1.00/ minute** charge for any dog remaining after 7 pm. After 7:30 pm your dog will be boarded overnight for an additional \$40.

RESERVATIONS: Required. Preference will be given to dogs attending full time. Cancellations with less than 24 hours notice and no shows will be charged full fees.

Owner Agreement

I, _____, hereby certify that my dog(s):
_____ is (are) in good health and have not been ill with any communicable conditions in the last 30 days. I further certify that my dog(s) have not harmed or shown aggression or threatening behavior towards any person or any other dog. I have read and understand the following:

1. I understand that I am solely responsible for any harm caused by my dog(s) while my dog(s) is/are attending Doggies Den, LLC Dog Daycare ("Den").
2. I further understand and agree that in admitting my dog(s) to the Den, Doggies Den's staff have relied on my representation that my dog(s) is/are in good health and have not harmed or shown aggression or threatening behavior towards any person or any other dog.
3. I further understand and agree that the Den is a cage-free facility and my dog(s) will play in open areas with other dog(s). I accept the inherent risks involved and agree that Doggies Den, LLC and their staff will not be liable for any problems which develop, provided reasonable care and precautions are followed, and I hereby release them of any liability of any kind whatsoever arising from my dog(s) attendance and participation at the Den.
4. I further understand and agree that any problems which develop with my dog(s) will be treated as deemed best by the staff of the Den, at their sole discretion, and that I assume full financial responsibility for any and all expensed involved.
5. I further understand and agree that if my dog displays aggressive behavior, that for the safety and health of my dog and others, my dog will either be confined to a separate room (with walks), for a portion of or the remainder of his/her stay with no offset or deduction in price, or be disqualified as a Den customer.
6. I further understand and agree that the Den may video tape, audio tape, photograph or otherwise record or reproduce the image and sound of my dog(s) (the "Imagery") while at the Den, and the Den shall own all rights, title and interest in the Imagery. I further agree and consent that my dog(s) may be used by the Den to advertise, publicize or otherwise promote the Den.

Payment Requirements

1. I understand the fees schedule and agree to pay the current rate listed on the Den Pricing List for any fee services provided on the date my dog was in attendance at the Den.
2. I further understand and agree that the hours of operation are weekdays 7 am – 7 pm and a \$1/minute late fee charge applies from 7 pm to 7:30 pm to be paid for upon arrival. If I have not picked my dog up by 7:30 pm, the Den will board my dog off-site for an overnight boarding fee of \$40.
3. I understand that the Den has the right to refuse service to my dog(s) and me at any time for any reason.
4. I understand that the Den will charge me a \$25 handling fee for returned checks.
5. Reservations are required. Cancellations with less than 24 hours notice and no shows will be charged full fees.

I certify that I have read and understand the policies of the Den as set forth on the preceding page, General Information and Policies, and that I have read and understand the terms and condition stated in this agreement, and acknowledge that this agreement shall be effective and binding upon the parties.

Signature of Owner: _____

Date: _____

Print Name: _____

Authorization for Emergency Medical Treatment

The undersigned Owner, of the animal named _____ hereby authorizes a licensed veterinarian, and whomever may be designated as assistants, to administer such treatments and to perform such procedures as are considered therapeutically or diagnostically necessary for the care of my animal, including the administration of anesthesia.

In the event that emergency treatment is required, I authorize the veterinary staff and their assistants to perform medical and surgical treatments necessary to preserve the life of the patient until I can be contacted for further authorization.

I understand that no guarantee of successful treatment is made. I accept financial responsibility for the treatment of the above named patient, and I understand that payment in full is due upon release of the patient from the veterinary hospital, or when service is otherwise terminated. I understand that I am entitled to a written estimate of charges at my request.

Veterinary service is provided during nighttime hours as necessary in the judgment of the veterinarian in charge. Continuous presence of qualified personnel may not be provided.

I certify that I have read and fully understand this authorization for emergency medical treatment, the reasons why such treatment is considered necessary, as well as the advantages and possible complications.

I hereby release Doggies Den, LLC and all staff from any and all claims arising out of such an emergency situation.

I certify that I have read and understand the terms and condition stated in this agreement, and acknowledge that this agreement shall be effective and binding upon the parties.

Signature of Owner: _____

Date: _____

Print Name: _____

Emergency Contact Information

Owner Information

Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

E-mail: _____

Home Phone: _____ Work Phone: _____ Cell Phone: _____

Emergency Contact (other than owner)

Name: _____

E-mail: _____

Home Phone: _____ Work Phone: _____ Cell Phone: _____

Pet Information

Name: _____ Breed/Color: _____

Birthdate/Age: _____ Sex: _____

Veterinarian Information

Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Phone: _____

Doggies Den Application

General Information

How did you hear about Doggies Den? _____

Reason for using day care services: _____

Owner's Name: _____

The following additional people may pick up my dog: _____

Dog's Name: _____ Date you acquired dog: _____

Dog's Breed, sex and age: _____

Is dog spayed/neutered? _____ If yes, at what age was this done? _____

Where did you get your dog? _____

If adopted, provide any knowledge of your dog's past history? _____

Health

Does your dog have a problem with fleas? _____ Allergies? _____

Does your dog have any health problems that require restrictions being placed on their activity or

movements? _____ If yes, please list condition and restrictions: _____

Behavior

Does your dog act afraid of any specific items or noises? If so, please explain:

How does your dog react to strangers coming into or passing by your home or yard?

Are there any kinds of people your dog automatically fears or dislikes?

Are there any kinds of dogs your dog automatically fears or dislikes?

How does your dog react to puppies? _____

Has your dog ever:

Growled at someone? If so, please explain: _____

Bitten someone? If so, please explain: _____

Does your dog have any problems in the following areas: (If so, please explain)

Mouthiness: _____ Houstraining: _____

Barking: _____ Bullying: _____

Jumping: _____ Other: _____

Has your dog ever growled or snapped at anyone who has taken food or toys away? _____ What were

the circumstances? _____

What commands does your dog know? _____

What commands is your dog trying to learn? _____

Is your dog allowed on the furniture at home? _____ If no, is it okay at Doggies Den? _____

My Dog's Favorite...

Toy(s): _____ Toy to destroy: _____

Game or activity: _____

Type of Canine Playmate: big dogs little dogs older dogs younger dogs puppies

Where are your dog's favorite petting spots? _____

Additional Information about your dog, which you feel, might be helpful: _____

May we include your dog in the pictures/narrative of our Den Mates on the Doggies Den website? _____

If yes, please provide a brief introduction about your dog including cute and interesting facts or personality traits. _____

